



HUD Secure Systems Training

*This course has never been offered before in the industry! Learn to navigate the technical waters of HUD's on-line systems with WASS access expert Denise Murphy, a leading national trainer and editor of the acclaimed **APPS & REAC News and Notes**.*

Training Seminar Summary

Murphy Consulting provides affordable multi-family housing developers, managers and owners with the training and guidance they need to successfully access and navigate the HUD Secure System. We provide straightforward instructions to guide you through the twists and turns of set-up in HUD's Web Access Secure System (WASS). Our comprehensive approach considers all your HUD Secure System access needs: APPS, EIV, FASS, iMAX, LOCCS, PASS, TRACS and more.

Training, the Murphy Consulting way, includes identifying the typical access problems encountered, troubleshooting solutions for HUD Secure System roadblocks and setting expectations for timelines and turnarounds. We address initial set-up, missing activation key code letters, Coordinator and User policies and procedures, the proper setting of system rights and roles, navigating APPS, accessing REAC Inspection Scores, inputting and updating Previous Participation data and resolving HUD Flags. Murphy Consulting makes the complex comprehensible and achievable.

Seminar Outline

Morning Session

- HUD's Web Access Secure System and its sub-systems
- Coordinator vs. User – policies, procedures and activation
- Correctly registering Coordinators, Users and Participants
- Proper setting of Actions, Roles and Rights
- Troubleshooting Access difficulties
- Upgrading Users and Downgrading Coordinators
- Painless Password Resets and easy e-mail changes
- Simple Solutions to Missing Activation Key Code Letters
- Obtaining full system access for new Users in just 24 hours!

Afternoon Session

- Common Headaches for Coordinators and Users
- Tips, Tricks and Troubleshooting
- Retrieving REAC Inspection Score Reports in PASS
- Basics on access to FASS, iMAX, e-LOCCS and SAVE
- 5 Easy Steps to EIV Access
- Helpful Information available only in APPS
- HUD Flags – How to find them. How to resolve them.
- Updating addresses, contact info and Participant Details
- A look inside HUD's Internal Review process